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ADVANCE
IT'S ALL IN THE MAKING

Enjoy Peace of Mind with Advance's 10-Year Roof Guarantee

Introduction

Purchasing a new conservatory or replacing your existing roof is a big investment and it's natural to want reassurance that your roof will stand the test of time. With Advance's 10-Year Roof Guarantee, you can relax knowing that your roof is protected for decades to come. We're here to give you complete peace of mind and the confidence that we've got you covered.

What It Covers

Our 10-Year Roof Guarantee provides comprehensive protection for both glass/polycarbonate conservatory roofs and warm roofs.

- For the first 5 years, all parts and labour costs associated with any repair or remedial work are fully covered – meaning you won't pay a penny if something goes wrong.
- For the remaining 5 years, most parts remain covered with the exception of roof glass units and coloured foils which are only guaranteed for 5 years as standard.

Insurance Backed for Your Confidence

Some companies make big promises without the protection to back them up. That's not how we work.

Our 10-Year Roof Guarantee is fully insurance backed through HIP, giving you extra reassurance that your investment is secure no matter what. We don't just claim our roofs will last; we've ensured it.

Why You Can Trust Advance

At Advance, we take pride in delivering quality that lasts. Our 10-Year Roof Guarantee isn't just backed by insurance, it's backed by the skill, experience, and dedication of our team.

Every surveyor, fitter, and service engineer we employ is a qualified professional with years of experience in their field. We don't just hire anyone; we hire experts who take pride in their craftsmanship.

That's why we can confidently stand behind every roof we install. From your first consultation to aftercare, you can trust that we'll be there for you, delivering exceptional products, dependable service, and complete peace of mind for decades to come.

What's Not Included in Your 10-Year Roof Guarantee

If you experience any issues with your roof, please contact us immediately. Do not attempt repairs or modifications yourself and avoid using a third party as this will invalidate your guarantee.

Please note the following exclusions:

- Accidental or environmental damage (e.g. storm damage, impact damage) is not covered.
- Roof glass units and coloured foils are covered for the first 5 years only.
- Additional services such as plumbing, electrical, or plastering work that may be required during repairs are not included in the standard cover.

Even with these exclusions, our 10-Year Roof Guarantee remains one of the most comprehensive in the industry.

Our Environmental Promise

At Advance, we're committed to sustainability. Our long-lasting roof systems are designed to reduce overconsumption, minimise waste, and help lower carbon emissions.

A durable, energy-efficient roof not only protects your home, it helps protect the planet. With a lifespan of 10 years or more, your roof will even pay for itself through the energy savings it provides over time.

What to Do if You Have an Issue

If your roof isn't performing as it should, don't worry, we're here to help.

Please contact us as soon as possible by calling 01432 800 963 or by completing the contact form on our website:

[Contact Us Form](#)

Once we receive your request, our service engineer will be notified and will get in touch promptly to arrange a convenient appointment. They'll inspect your roof, identify the issue, and ensure it's resolved quickly and efficiently, leaving you with complete peace of mind.